



EMERGENCY NUMBERS

If you get into a situation during your travels where you need help, we have put together the most important telephone numbers for you here:

MY HYMER / ERIBA DEALER

Please enter the number yourself

HYMER FREEONTOUR CARD

Membership questions

ACCESSORIES / SUPPLIERS

ten Haaft satellite systems	+49 7231 5858 80
ALDEN satellite and multimedia	+49 5493 9136 60
Teleco satellite and multimedia	+49 8921 1299 97
Telair air conditioners	+49 8025 290
Dometic refrigerators	+49 2572 8790
WAECO cooling systems, air conditioning, awnings	+49 2572 8791 91
THULE awnings, bike racks	+49 9181 9014 44
Alde heating systems	+49 9726 4659 960
Truma heating systems	+49 8946 1720 20
THETFORD camping toilets	+49 2129 9425 0
Rich showers, faucets	+49 2774 9305 0

CHASSIS MANUFACTURER

Fiat	00 800 3428 1111
Mercedes-Benz	00 800 9777 7777
Ford	+49 2219 9992 999
Citroën	+49 6142 2935 001
Renault	+49 2232 7376 00
AL-KO	0800 2556 000
BPW	+49 2262 780



FOR QUESTIONS ABOUT RETROFITTING SOOT PARTICLE FILTERS

HJS (Fiat)	+49 3739 870
• Installation and sales via SMV	+49 5471 9583 13
• Sawiko	+49 5493 9922 0
Pirelli (Mercedes & Fiat)	+49 6163 710
Emitec / Vitesco (Mercedes & Fiat)	+49 2246 1090
Twintec (Mercedes & Fiat)	+49 2404 9584 080
Vitkus (Mercedes)	+49 4619 4035 10

Please note

Depending on the network (landline or cellular network), country and provider, costs may be incurred according to your contract!
In the case of chargeable numbers, you should be informed of the amount of the costs by means of a tariff announcement.